

DHCD – SINGLE FAMILY SERVICING CONTACT LIST

Single Family Collections – General Loan Servicing, Payoffs, Releases, Delinquency Reporting, Loss Mitigation, Bankruptcy & Foreclosure Legal Action, Sub-servicer Compliance Audits:

Area of Responsibility	Single Family Operations
Name	Jeanne Mullen-Archer, Manager Single Family Collections
Telephone Number	(301) 429-7659
Email Address	Jeanne.Mullen-Archer@maryland.gov

Area of Responsibility	Loan Servicing - General loan servicing through Foreclosure sale held, loan modification, short sales, refinancing, deeds in lieu, releases, mortgage assignments
Name	Gary Masseaux, Asst. Manager Single Family Collections
Telephone Number	(301) 429-7664
Email Address	Gary.Masseaux@maryland.gov

Area of Responsibility	Loss Mitigation – any status
Name	Swadesh Bhalla, Team Leader Loss Mitigation
Telephone Number	(301) 429-7633
Email Address	Swadesh.Bhalla@maryland.gov

Area of Responsibility	Legal referrals - Foreclosure & Bankruptcy
Name	Carole Rosen, Team Leader Legal Referrals
Telephone Number	(301) 429-7635
Email Address	Carole.Rosen@maryland.gov

Area of Responsibility	Loss Mitigation, Collections, Customer Service
Name	Ebony Rector, Asset Management Officer
Telephone Number	(301) 429-7644
Email Address	Ebony.Rector@maryland.gov

Area of Responsibility	Loss Mitigation, Collections, Customer Service
Name	Karen Sellman, Asset Management Officer
Telephone Number	(301) 429-7639
Email Address	Karen.Sellman@maryland.gov

Area of Responsibility	Loss Mitigation, Collections, Customer Service
Name	Randy Johnson, Asset Management Officer
Telephone Number	(301) 429-7641
Email Address	Randy.Johnson@maryland.gov

Area of Responsibility	Loan Payoff Releases & Document Requests – (for copies to use for Research purposes), mortgage releases, 1098 copies, Document Custodian Requests
Name	Priyakumar Paul
Telephone Number	(301) 429-7656
Email Address	Priyakumar.Paul@maryland.gov

Area of Responsibility	HOME Servicing Administrator, HOME payoff quotes. All loan programs for Document Requests and loan payoff releases
Name	Monica Hope
Telephone Number	(301) 429-7632
Email Address	Monica.Hope1@maryland.gov

Area of Responsibility	Legal Referrals – Foreclosure and Bankruptcy , Tax sales, Senior Lienholder sales, condo/tax liens, loan modification documents
Name	Olumide Akinmurele
Telephone Number	(301) 429-7651
Email Address	Olumide.Akinmurele@maryland.gov

Area of Responsibility	Sub-servicer Compliance Audits, loss mitigation reconciliations, escrow reimbursement & checks
Name	John Vangchhia, DCA Compliance Officer
Telephone Number	(301) 429-7638
Email Address	John.Vangchhia@maryland.gov

Single Family Compliance – Foreclosure bidding instructions, post foreclosure servicing, mortgage insurance claims, real estate owned, deed recordings, Sub-servicing compliance, rental waivers.

Area of Responsibility	Foreclosure sales, post-foreclosure, mortgage insurance claims, REO, Sub-servicer Compliance, damaged property, MHF monthly default reports
Name	Susan Barber-Amigh, Manager Single Family Compliance
Telephone Number	(301) 429-7660
Email Address	Susan.Barber@maryland.gov

Area of Responsibility	Mortgage Insurance Claims & checks, Foreclosure/short sale/DIL escrow reimbursements & checks
Name	Sonja Veney, Asst. Manager Single Family Compliance
Telephone Number	(301) 429-7663
Email Address	Sonja.Veney@maryland.gov

Area of Responsibility	CDA Mortgage Insurance Claim checks, Foreclosure/short sale/DIL escrow reimbursements & checks.
Name	Robin Williams, Asset Management Officer
Telephone Number	(301) 429-7637
Email Address	Robin.Williams@maryland.gov

Area of Responsibility	MHF Insurance Claims / MHF Mortgage Insurance Removals
Name	Lynn Mahdi, Asset Management Officer
Telephone Number	(301) 429-7655
Email Address	Lynn.Mahdi@maryland.gov

Area of Responsibility	CDA Mortgage Insurance Claim documentation
Name	Maxine Chappel, Claims Assistant
Telephone Number	(301) 429-7634
Email Address	Maxine.Chappel@maryland.gov

Area of Responsibility	Real Estate Owned Sales / Foreclosure bidding instructions
Name	Steve Wilson, REO Supervisor
Telephone Number	(301) 429-7661
Email Address	Steve.Wilson1@maryland.gov

Area of Responsibility	Real Estate Owned Sales / Foreclosure bidding instructions
Name	Whitney Cianchetti, REO Coordinator
Telephone Number	(301) 429-7636
Email Address	Whitney.Cianchetti@maryland.gov

Area of Responsibility	REO accounting and billing
Name	Jazmyn Simms, REO Bookkeeper
Telephone Number	(301) 429-7658
Email Address	Jazmyn.Simms@maryland.gov

Area of Responsibility	Rental Waivers
Name	Cherri Becker, Asset Management Officer
Telephone Number	(301) 429-7645
Email Address	Cherri.Becker@maryland.gov

Area of Responsibility	Assumptions, Partial Claims, Subordinations
Name	Gary Pinder, Acting MHF Underwriter
Telephone Number	(301) 429-7642
Email Address	Gary.Pinder@maryland.gov

CDA Information Technology Department

Area of Responsibility	Systems / IT Department (FTP or Report Problem Notifications)
Name	Carmen Swann
Telephone Number	(301) 429-7543
Email Address	Carmen.Swann@maryland.gov

Single Family Housing – Loan Origination Department

Area of Responsibility	New Loan (Flow)
Name	Brooke Bell
Telephone Number	(301) 429-7846
Email Address	Brooke.Bell@maryland.gov

Community Development Administration Finance – Accounting for Maryland Mortgage Program Bonds

Area of Responsibility	Bank Account Reconciliations-SF01 Daily/payoff Remittance forms, Monthly Servicer Exception File, Wires for payments, payoffs, etc.
Name	Patricia Kinlein, Supervisor
Telephone Number	(301) 429-7895
Email Address	Patricia.Kinlein@maryland.gov

Division of Financial Accounting –Accounting for State Funded Loans

Area of Responsibility	Reporting and Accounting State Funded Loans
Name	Abdul Sylla
Telephone Number	(301) 429-7591
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